

EXHIBIT “1”

FILED
SUPERIOR COURT-STOCKTON

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200 NOV 19 PM 3:49
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5 Attorneys for Plaintiffs
6 GOLDEN OPPORTUNITY
7 INVESTMENTS, LP and PAMA
MANAGEMENT, INC.

8 SUPERIOR COURT OF CALIFORNIA, COUNTY OF SAN JOAQUIN

9 CIVIL - UNLIMITED JURISDICTION

10

STK-CV-UIC -2020-9707

11 GOLDEN OPPORTUNITY INVESTMENTS,
12 LP; and PAMA MANAGEMENT, INC.,

Case No.

13 Plaintiffs,

COMPLAINT FOR BREACH OF
INSURANCE CONTRACT AND
INSURANCE BAD FAITH

14 vs.

[This case is not a limited civil case
and the demand exceeds \$25,000.]

15 FALLS LAKE NATIONAL INSURANCE
16 COMPANY, and DOES 1 to 50, inclusive,

JURY TRIAL DEMANDED

17 Defendants.
18

19 Plaintiffs GOLDEN OPPORTUNITY INVESTMENTS, LP and PAMA MANAGEMENT,
20 INC. allege as follows:

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GENERAL ALLEGATIONS

22 1. Plaintiffs GOLDEN OPPORTUNITY INVESTMENTS, LP and PAMA
23 MANAGEMENT, INC. (referred to collectively as "Plaintiffs" or "Insured Members") seek
24 damages for breach of insurance contract and for breach of the implied covenant of good
25 faith and fair dealing ("insurance bad faith") arising under a policy of insurance issued by
26 Defendant FALLS LAKE NATIONAL INSURANCE COMPANY ("FALLS LAKE").

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1 2. Plaintiffs are informed and believe, and thereon allege, that at all times
2 mentioned herein, Defendants FALLS LAKE was, and is, an insurance provider issuing
3 policies to insureds residing in, or doing business in, the State of California. At all relevant
4 times, Defendant FALLS LAKE transacted insurance business in the State of California and
5 the County of San Joaquin. Defendant FALLS LAKE issued a policy of All Risks Property
6 Coverage to The Members of Commercial Industrial Building Owner's Alliance, Inc. ("CIBA")
7 and to Plaintiffs as Insured Members of CIBA, for the policy period from March 31, 2019,
8 through March 31, 2020 (the "All Risks Policy"). Defendant FALLS LAKE's obligation to issue
9 payment of insurance benefits to Plaintiffs arose upon tender of an insurance claim for losses
10 and damages to Plaintiffs' property located at 211 W San Carlos Way, Stockton, CA 95207
11 (the "Subject Property") and arising during the policy period described above.

12 3. Plaintiffs are informed and believe and thereon allege that Defendant FALLS
13 LAKE, by and through its duly authorized agent, and/or DOES 1 to 50, inclusive, for valuable
14 consideration, executed, delivered and issued to CIBA and/or to Plaintiffs or either of them as
15 Insured Members of CIBA, the All Risks Policy that provided property and related coverage
16 for the Subject Property. Plaintiffs provided valuable consideration (premiums and/or other
17 payments) in exchange for which Defendants, by duly authorized agents, agreed to, and did,
18 execute, deliver and issue the All Risks Policy to CIBA and/or Plaintiffs within the State of
19 California. The All Risks Policy by its terms was effective at all times herein relevant and was
20 maintained in full force and in effect at all times herein relevant.

21 4. Plaintiffs are informed and believe and thereon allege that Defendant FALLS
22 LAKE, through its employees, agents, claims administrators, and/or representatives, and/or
23 DOES 1 to 50, inclusive, purported to handle, investigate, retain experts for, and otherwise
24 respond to and pay the Plaintiffs' claim for policy benefits under the All Risks Policy and
25 thereafter denied the claim in its entirety, depriving Plaintiffs of policy benefits. Defendants
26 and each of them were or are in some way responsible for the complete denial of all benefits,
27 which was wrongful, in breach of the All Risks Policy, and in violation of California law.
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1 5. Plaintiffs are ignorant of the true names and capacities of Defendants sued
 2 herein as DOES 1 through 50, inclusive, and therefore sues these Defendants by such
 3 fictitious names ("DOES"). Plaintiffs pray leave to amend this complaint to allege the true
 4 names and capacities of said DOES when the same are ascertained. Plaintiffs are informed
 5 and believes, and thereon alleges, that each of the said fictitiously-named DOES is
 6 responsible and liable in some manner for the occurrences herein alleged, or upon the All
 7 Risks Policy, and that Plaintiffs' losses and damages as herein alleged were proximately
 8 caused by Defendants' breach of contract and/or wrongful conduct. Plaintiffs are further
 9 informed and believes, and thereon alleges, that at all times herein mentioned, Defendants,
 10 and each of them, were acting as the agents, servants, successors, predecessors, principals,
 11 joint venturers, and employees of each other, and were acting within the full course and
 12 scope of said relationships, and with the full knowledge, consent and ratification, either
 13 expressed or implied, of each of the other said named Defendants.

14 6. The All Risks Policy was intended to provide coverage for Plaintiffs, who at all
 15 relevant times have done business in and who have owned, operated and/or maintained the
 16 Subject Property in the County of San Joaquin, State of California. Plaintiffs were, at all
 17 times referred to herein, Insured Members entitled to coverage under the All Risks Policy for
 18 all risks of loss occurring to the Subject Property and all real and personal property thereon.
 19 On the date of loss reported to Defendants, the Subject Property sustained extensive
 20 damage as a result of a cause of loss not excluded by the All Risks Policy, and Plaintiffs
 21 sustained substantial damages and losses, including repair costs, replacement costs, costs
 22 of retaining contractors, experts and consultants, loss of use of the property, loss of business
 23 income, extra expenses, and other losses coming within the scope of the benefits owed to
 24 Plaintiffs under the All Risks Policy. Upon Plaintiffs' timely tender of its claim under the
 25 aforementioned All Risks Policy, Defendants were obligated to investigate the claim fully and
 26 were further obligated to make prompt and timely payment to Plaintiffs for the losses
 27 occurring to the Subject Property during the policy period described herein. In violation of
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1 their obligations under the Subject Policy, and in violation of the implied covenant of good
2 faith and fair dealing, Defendants denied Plaintiffs' claim for policy benefits. Defendants also
3 failed to properly evaluate, investigate, handle, consider and/or pay Plaintiffs' claim for
4 coverage and benefits under the Subject Policy and under established California law.

5 7. Defendants' conduct, in these and other particulars outlined herein, violated the
6 express and implied terms of the All Risks Policy, the implied covenant of good faith and fair
7 dealing, and California law. Plaintiffs seek damages for breach of the insurance contract and
8 for the breach of the implied covenant of good faith and fair dealing. Plaintiffs also seek
9 recovery of their attorneys' fees and costs incurred in order to obtain the benefits of the
10 insuring agreement. Plaintiffs also seek punitive or exemplary damages from Defendants to
11 punish and deter such conduct, as set forth herein.

JURISDICTION AND VENUE

13 8. This matter is subject to the jurisdiction of this Court. Plaintiffs are California
14 entities doing business in California and in particular in the County of San Joaquin. The
15 Subject Property owned, operated and/or managed by Plaintiffs is located in the City of
16 Stockton, County of San Joaquin, and the said property sustained damage in, and Plaintiffs
17 sustained losses incurred in, the County of San Joaquin.

18 9. At all relevant times herein, Defendants were and are in the business of
19 insurance and were doing business throughout the State of California, including in the County
20 of San Joaquin. Defendants issued an All Risks Policy to insureds including Plaintiffs within
21 the State of California and in the County of San Joaquin. In addition, the All Risks Policy
22 specifically establishes that jurisdiction shall be in the place of the insured location, which in
23 this case is the location of the Subject Property in the City of Stockton, County of San
24 Joaquin.

SPECIFIC FACTUAL ALLEGATIONS

26 10. During the policy period identified herein, the Subject Property sustained
27 physical damage coming within the coverage of the All Risks Policy issued by Defendants for
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1 the benefit of the Plaintiffs. The Subject Property is an apartment building consisting of 94
2 units, over 60 of which sustained damage during a severe storm involving heavy wind, hail
3 and/or rain. Plaintiffs sustained losses and damage to the property, both real and personal,
4 as well as related business income losses and extra expense losses coming within the scope
5 of coverage. Plaintiffs timely presented their claim for benefits under the All Risks Policy.

6 11. Defendants retained employees, agents, administrators, consultants or
7 representatives to investigate Plaintiffs' claims, but they refused to extend coverage, issuing
8 a complete denial of coverage under the All Risks Policy. Defendants refused to pay any
9 benefits under the All Risks Policy and refused to perform an unbiased and complete
10 investigation of the losses sustained. Defendants further refused to provide requested
11 information to the insured and refused to honor reasonable requests for a tolling agreement
12 to allow Plaintiffs and their consultants the opportunity to review information improperly
13 withheld from Plaintiffs then belatedly supplied by or on behalf of Defendants.

14 12. Defendants' refusal to conduct an unbiased, full and complete investigation of
15 the claims made by Plaintiffs and their further refusal to pay policy benefits to Plaintiffs in
16 whole or in part violate the All Risks Policy as well as the implied covenant of good faith and
17 fair dealing contained therein and arising under California law.

18 13. The All Risks Policy for the period March 31, 2019 through March 31, 2020
19 provides coverage as follows:

20 a. The policy covers the interest of the insureds in all real property,
21 including improvements and betterments, foundations and supports, flues, wiring and
22 plumbing, owned, used, or intended for use by the insureds, or thereafter constructed,
23 erected or installed;

24 b. The policy covers additions under construction, alterations and repairs to
25 buildings or structures and materials, equipment, supplies and temporary structures;

26 c. The policy covers personal property owned by the insureds used to
27 maintain or service the buildings or structures or the premises, including fire extinguishing

1 equipment, outdoor furniture, floor coverings and appliances used for refrigerating,
2 ventilating, cooking, dishwashing or laundering;

3 d. The policy covers the interest of the insured in all business personal
4 property located in or on the Subject Property;

5 e. The policy covers loss of income sustained by the Named Insured
6 resulting directly from the necessary untenantability caused by direct physical loss, damage
7 or destruction by a covered peril during the term of the policy, including rental income, fair
8 rental value, income from loss of condominium fees;

9 f. The policy also covers extra expense, including reasonable and
10 necessary expenses incurred by the Named Insured that would not have been incurred had
11 no direct physical loss or damage to property caused by ore resulting from an insured peril;

12 g. The policy contains other relevant coverages as will be established
13 according to proof.

14 14. Plaintiffs have fully complied with all conditions and requirements of the All
15 Risks Policy, have cooperated with Defendants and its retained adjusters, consultants and/or
16 counsel with regard to the investigation of the claims, and Plaintiffs have timely commenced
17 this action pursuant to the terms of the All Risks Policy and/or agreements between Plaintiffs
18 and Defendants regarding tolling of limitations periods. Plaintiffs have provided information to
19 Defendants showing their claims for losses or damage come within the scope of the All Risks
20 Policy, and Defendants have not met their burden of establishing that the losses or damage
21 claimed by Plaintiffs come within the scope of any exclusion from coverage.

22 15. Defendants improperly denied coverage without completing its investigation of
23 coverage and without considering information and evidence supplied on behalf of Plaintiffs
24 confirming the physical loss or damage to the Subject Property came within the coverage of
25 the All Risks Policy. Defendants' denial of coverage has resulted in substantial losses and
26 damages to Plaintiffs. Defendants owe policy benefits in excess of \$2,000,000, in addition to
27 costs, interest, attorneys' fees, consequential damages, tort damages, and other losses.
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1 Plaintiffs are entitled to policy benefits plus all other amounts allowable by law, according to
2 proof.

3 **FIRST CAUSE OF ACTION FOR**
4 **BREACH OF INSURANCE CONTRACT**
5 (AGAINST ALL DEFENDANTS)

6 16. Plaintiffs reallege and incorporate by reference paragraphs 1 through 15,
7 inclusive, as though set forth fully herein.

8 17. Defendants issued Policy No. CIBA-000002-00 to the "Member of Commercial
9 Industrial Building Owner's Alliance, Inc. ("CIBA") holding valid evidence of Commercial
10 Property Insurance as issued by CIBA Insurance Services, Inc., on behalf of the Company
11 (Falls Lake National Insurance Company)." Plaintiffs GOLDEN OPPORTUNITY
12 INVESTMENTS, LP and PAMA MANAGEMENT, INC. hold valid evidence of insurance under
13 the All Risks Policy as issued by CIBA.

14 18. Plaintiffs, at all times herein mentioned, have performed all of the terms and
15 conditions to be performed by them under the All Risks Policy issued by Defendants, or have
16 been excused from performing all terms and conditions required. All premiums for said
17 policies have been paid, and Plaintiffs have complied with all obligations imposed upon them
18 by virtue of the All Risks Policy and California law. Plaintiffs intended and expected by the
19 purchase of the All Risks Policy and by their compliance with the terms and conditions
20 thereof to be assured financial and economic stability and security in the event of claims
21 covered under the said policy.

22 19. Pursuant to the All Risks Policy issued by Defendants, it was agreed that in
23 return for premiums paid by or on behalf of Plaintiffs, Defendants would pay for losses within
24 the coverage of the said policy.

25 20. Plaintiffs timely submitted their claim for insurance benefits under the All Risks
26 Policy, as set forth in detail in the preceding paragraphs and further herein relating to loss or
27 damage to the Subject Property.

1 21. Defendants failed and refused to pay the claim for loss or damage and instead
2 denied the claim without proper basis and in breach of the insuring agreement. Defendants
3 breached the All Risks Policy by refusing and failing to investigate the claim fully and by
4 refusing and failing to provide coverage or benefits thereunder, as required upon Plaintiffs'
5 submission of the claim, and Defendants withheld information from Plaintiffs, then they
6 denied the claim without allowing Plaintiffs the opportunity to have their claim evaluated and
7 investigated in full. Defendants' breaches of the All Risks Policy include but are not limited to
8 the following:

9 a. Failing and refusing to make a reasonable, prompt and adequate
10 investigation of the claims for policy benefits;

11 b. Failing and refusing to adopt, implement, or follow reasonable standards
12 for the reasonable and adequate investigation and processing of claims arising under the All
13 Risks Policy issued by Defendants;

14 c. Failing and refusing to provide a reasonable explanation to Plaintiffs of
15 the insurance policy terms relied upon in denying Plaintiffs' claims for policy benefits;

16 d. Failing and refusing to consider Plaintiffs' interests equal to Defendants'
17 own interests;

18 e. Requiring Plaintiffs to retain and pay for attorneys to attempt to obtain
19 benefits due under the All Risks Policy, and to file an action to obtain coverage for benefits
20 due under the All Risks Policy, and to incur attorneys' fees to obtain benefits to which
21 Plaintiffs were always entitled;

22 f. Misrepresenting to Plaintiffs pertinent facts, law and/or policy provisions
23 in connection with the wrongful denial of coverage;

24 g. Applying an unduly restrictive interpretation of policy terms, including
25 failing to apply the All Risks Policy language, for the purpose of denying coverage or avoiding
26 payment under policy;

3 i. By the above and other conduct, violating the insuring agreement and
4 the contractual duty of good faith and fair dealing.

5 22. As a direct and proximate result of Defendants' acts, errors and omissions as
6 herein alleged, and Defendants' breaches of the All Risks Policy, Plaintiffs sustained losses
7 and damage, including loss of policy benefits and other economic losses and special and
8 general damages in amounts not fully ascertained, but within the unlimited jurisdiction of the
9 Superior Court.

10 23. Plaintiffs have been damaged in an amount according to proof at trial, and in
11 excess of the Court's jurisdiction.

12 WHEREFORE, Plaintiffs pray judgment against Defendants as hereinafter set forth.

SECOND CAUSE OF ACTION

BREACH OF THE IMPLIED COVENANT OF GOOD FAITH AND FAIR DEALING

15 (As to all Defendants)

16 24. Plaintiffs reallege and incorporate herein by reference the allegations contained
17 in Paragraphs 1 through 23, as though fully set forth herein.

18 25. At all times herein relevant, when Defendants entered into the All Risks Policy
19 alleged herein and accepted premiums, they agreed, and were legally bound to act in good
20 faith and deal fairly with Plaintiffs, and thereby assumed obligations of good faith and fair
21 dealing toward Plaintiffs and were legally bound to abide by such obligations. Nevertheless,
22 as set forth more particularly herein, Defendants failed and refused to act in good faith or deal
23 fairly with Plaintiffs, and otherwise breached the implied covenants of good faith and fair
24 dealing.

25 26. Without any reasonable basis for doing so, and with full knowledge and/or
26 reckless disregard of the consequences thereof. Defendants, and each of them, failed and

1 refused to provide coverage and/or benefits due under the All Risks Policy and the laws of
2 the State of California, all in violation of Defendants' duties of good faith and fair dealing.

3 27. Defendants' acts, errors and omissions in violation of their obligations of good
4 faith and fair dealing include, but are not limited to, the following:

5 a. Failing and refusing to make a reasonable, prompt and adequate
6 investigation of the claims for policy benefits;

7 b. Failing and refusing to adopt, implement, or follow reasonable standards
8 for the reasonable and adequate investigation and processing of claims arising under the All
9 Risks Policy issued by Defendants;

10 c. Failing and refusing to provide a reasonable explanation to Plaintiffs of
11 the insurance policy terms relied upon in denying Plaintiffs' claims for policy benefits;

12 d. Failing and refusing to consider Plaintiffs' interests equal to Defendants'
13 own interests;

14 e. Requiring Plaintiffs to retain and pay for attorneys to attempt to obtain
15 benefits due under the All Risks Policy, and to file an action to obtain coverage for benefits
16 due under the All Risks Policy, and to incur attorneys' fees to obtain benefits to which
17 Plaintiffs were always entitled;

18 f. Misrepresenting to Plaintiffs pertinent facts, law and/or policy provisions
19 in connection with the wrongful denial of coverage;

20 g. Applying an unduly restrictive interpretation of policy terms, including
21 failing to apply the All Risks Policy language, for the purpose of denying coverage or avoiding
22 payment under the said policy;

23 h. Subjecting payment to conditions and terms not included in the All Risks
24 Policy; and

25 i. By the above and other conduct, violating the terms of the insurance
26 policies, including the implied covenant of good faith and fair dealing, as well as the California
27 Insurance Code and regulations issued by the California Department of Insurance.

1 28. As a direct and proximate result of Defendants' acts, errors, and omissions as
2 herein alleged, and Defendants' breaches of the All Risks Policy and/or the implied
3 covenants contained therein, Plaintiffs were compelled to engage and pay counsel to pursue
4 benefits to which Plaintiffs were entitled under the All Risks Policy; incurred attorneys' fees to
5 obtain the benefits to which Plaintiffs were entitled under the All Risks Policy; and other
6 economic and non-economic losses and special and general damages in amounts not fully
7 ascertained, but within the unlimited jurisdiction of the Superior Court.

8 29. Defendants' conduct in violation of the duties of good faith and fair dealing
9 occurred despite their knowledge that, under the terms of Defendants' policies and California
10 law, Plaintiffs had a reasonable expectation of payment of benefits due and nevertheless
11 Defendants wrongfully refused to acknowledge coverage and/or wrongfully denied coverage
12 and/or wrongfully attempted to avoid payment for amounts owed as set forth herein.

13 30. Plaintiffs are informed and believe and thereon allege that Defendants have
14 engaged in a practice of refusing coverage under its All Risks Policies, improperly shifting the
15 obligation to the insureds to prove coverage under the said policy rather than acknowledging
16 that the said policy places the burden on Defendants to prove the claims come within an
17 exclusion from coverage; that Defendants have engaged in a practice of refusing to fully
18 investigate claims for coverage, of hiring biased consultants to bolster denials of coverage; of
19 completing a shoddy, substandard investigation designed to avoid coverage rather than
20 performing an investigation in an effort to confirm coverage; that Defendants have engaged in
21 a practice of withholding evidence from its investigation of the claim from its insureds, in an
22 effort to prevent its insureds from evaluating the insurers' investigation and compliance with
23 its obligations under its policies; and that such conduct is engaged in unreasonably and in
24 violation of the standards of practice required of insurers doing business in California, among
25 other patterns of conduct, all in violation of Defendants' duties of good faith and fair dealing.

26 31. Plaintiffs contend that Defendants acted with malice, fraud or oppression in
27 connection with the conduct alleged in paragraphs 25 through 30, which paragraphs are
28

1 expressly incorporated herein by reference. In particular, Defendants acted with reckless
2 disregard of the likelihood of causing Plaintiffs financial distress and acted in conscious
3 disregard of the rights of Plaintiffs, to further Defendants' own economic interests to Plaintiffs'
4 prejudice. Defendants' refusals to acknowledge coverage under its All Risks Policy or to
5 reasonably evaluate the evidence contrary to Defendants' improper determination of no
6 coverage were made with the intent to intimidate and harass Plaintiffs and to discourage
7 Plaintiffs from pursuing their rights under the All Risks Policy.

8 32. In order to deter such reprehensible and bad faith conduct of Defendants in the
9 future as alleged herein, and to prevent repetition thereof as a practice, by way of punishment
10 and as example, Plaintiffs pray that, pursuant to Civil Code § 3294, exemplary damages be
11 awarded in an amount according to proof at trial.

12 WHEREFORE, Plaintiffs pray judgment against Defendants, and each of them, as
13 follows:

14 **AS TO THE FIRST AND SECOND CAUSES OF ACTION:**

15 1. For general and special damages according to proof;
16 2. For interest on said damages at the legal rate, according to proof;
17 3. For costs of suit herein incurred; and
18 4. For such other and further relief as the Court may deem just and proper.

19 **AS TO THE SECOND CAUSE OF ACTION ONLY:**

20 1. For all attorneys' fees and expenses incurred by Plaintiffs to obtain the policy
21 benefits to which Plaintiffs are entitled in an amount according to proof; and

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2. For punitive or exemplary damages against Defendants according to proof.

Dated: November 19, 2020

Respectfully submitted,

HESS • BOWER • ADAMS-HESS, PC

By: Randy M. Hess
Randy M. Hess
Pamela A. Bower
Attorneys for Plaintiffs
GOLDEN OPPORTUNITY
INVESTMENTS, LP; and PAMA
MANAGEMENT, INC.

PLAINTIFFS' DEMAND FOR JURY TRIAL

Plaintiffs respectfully demand a trial by jury as to all matters on which a jury is permitted under applicable law.

Dated: November 19, 2020

Respectfully submitted,

HESS • BOWER • ADAMS-HESS, PC

By: Pamela Bower
Randy M. Hess
Pamela A. Bower
Attorneys for Plaintiffs
GOLDEN OPPORTUNITY
INVESTMENTS, LP; and PA
MANAGEMENT, INC.

ATTORNEY OR PARTY WITHOUT ATTORNEY (Name, State Bar number, and address): Randy M. Hess (SBN 88635)/Pamela Bower (SBN 151701) HESS • BOWER • ADAMS-HESS, PC 2105 S. Bascom Avenue, Suite 200 Campbell, CA 95008 TELEPHONE NO.: (408) 341-0234 FAX NO.: (408) 341-0250 ATTORNEY FOR (Name): PLAINTIFF, GOLDEN OPPORTUNITY INVESTMENTS, LP, et al. SUPERIOR COURT OF CALIFORNIA, COUNTY OF SAN JOAQUIN STREET ADDRESS: 180 E. Weber Avenue, Suite 200 MAILING ADDRESS: CITY AND ZIP CODE: Stockton, CA 95202 BRANCH NAME:		FOR COURT USE ONLY FILED SUPERIOR COURT-STOCKTON 2020 NOV 19 PM 3:40 BRANDON E. RILEY, CLERK BY JESSICA GAYO DEPUTY
CASE NAME: GOLDEN OPPORTUNITY INVESTMENTS, et al. v. FALLS LAKE NATIONAL INSURANCE CO.		CASE NUMBER: STK-CV- <u>UIC</u> -2020- <u>9707</u> DEPT:
CIVIL CASE COVER SHEET		
<input checked="" type="checkbox"/> Unlimited <input type="checkbox"/> Limited (Amount demanded exceeds \$25,000) (Amount demanded is \$25,000 or less)		Complex Case Designation <input type="checkbox"/> Counter <input type="checkbox"/> Joinder Filed with first appearance by defendant (Cal. Rules of Court, rule 3.402)

Items 1–6 below must be completed (see instructions on page 2).

1. Check one box below for the case type that best describes this case:	Contract <input type="checkbox"/> Auto Tort <input type="checkbox"/> Auto (22) <input type="checkbox"/> Uninsured motorist (46) Other PI/PD/WD (Personal Injury/Property Damage/Wrongful Death) Tort <input type="checkbox"/> Asbestos (04) <input type="checkbox"/> Product liability (24) <input type="checkbox"/> Medical malpractice (45) <input type="checkbox"/> Other PI/PD/WD (23) Non-PI/PD/WD (Other) Tort <input type="checkbox"/> Business tort/unfair business practice (07) <input type="checkbox"/> Civil rights (08) <input type="checkbox"/> Defamation (13) <input type="checkbox"/> Fraud (16) <input type="checkbox"/> Intellectual property (19) <input type="checkbox"/> Professional negligence (25) <input type="checkbox"/> Other non-PI/PD/WD tort (35) Employment <input type="checkbox"/> Wrongful termination (36) <input type="checkbox"/> Other employment (15)	Provisionally Complex Civil Litigation (Cal. Rules of Court, rules 3.400–3.403) <input type="checkbox"/> Antitrust/Trade regulation (03) <input type="checkbox"/> Construction defect (10) <input type="checkbox"/> Mass tort (40) <input type="checkbox"/> Securities litigation (28) <input type="checkbox"/> Environmental/Toxic tort (30) <input type="checkbox"/> Insurance coverage claims arising from the above listed provisionally complex case types (41) Enforcement of Judgment <input type="checkbox"/> Enforcement of judgment (20) Miscellaneous Civil Complaint <input type="checkbox"/> RICO (27) <input type="checkbox"/> Other complaint (not specified above) (42) Miscellaneous Civil Petition <input type="checkbox"/> Partnership and corporate governance (21) <input type="checkbox"/> Other petition (not specified above) (43)
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2. This case is is not complex under rule 3.400 of the California Rules of Court. If the case is complex, mark the factors requiring exceptional judicial management:

a. Large number of separately represented parties d. Large number of witnesses
 b. Extensive motion practice raising difficult or novel issues that will be time-consuming to resolve e. Coordination with related actions pending in one or more courts in other counties, states, or countries, or in a federal court
 c. Substantial amount of documentary evidence f. Substantial postjudgment judicial supervision

3. Remedies sought (check all that apply): a. monetary b. nonmonetary; declaratory or injunctive relief c. punitive

4. Number of causes of action (specify): 2

5. This case is is not a class action suit.

6. If there are any known related cases, file and serve a notice of related case. (You may use form CM-015.)

Date: November 19, 2020

Pamela A. Bower.

(TYPE OR PRINT NAME)



(SIGNATURE OF PARTY OR ATTORNEY FOR PARTY)

NOTICE

- Plaintiff must file this cover sheet with the first paper filed in the action or proceeding (except small claims cases or cases filed under the Probate Code, Family Code, or Welfare and Institutions Code). (Cal. Rules of Court, rule 3.220.) Failure to file may result in sanctions.
- File this cover sheet in addition to any cover sheet required by local court rule.
- If this case is complex under rule 3.400 et seq. of the California Rules of Court, you must serve a copy of this cover sheet on all other parties to the action or proceeding.
- Unless this is a collections case under rule 3.740 or a complex case, this cover sheet will be used for statistical purposes only.

Page 1 of 2

SUM-100

SUMMONS
(CITACION JUDICIAL)

NOTICE TO DEFENDANT:**(AVISO AL DEMANDADO):**

FALLS LAKE NATIONAL INSURANCE COMPANY, and DOES 1 TO 50, inclusive

YOU ARE BEING SUED BY PLAINTIFF:**(LO ESTÁ DEMANDANDO EL DEMANDANTE):**

GOLDEN OPPORTUNITY INVESTMENTS, LP; and PAMA MANAGEMENT, INC.

FOR COURT USE ONLY
(SOLO PARA USO DE LA CORTE) X TON
SUPERIOR COURT

20 NOV 15 PM 3:49

BRANDON E. RILEY, CLERK
JESSICA GAYOBY CLERK

NOTICE! You have been sued. The court may decide against you without your being heard unless you respond within 30 days. Read the information below.

You have 30 CALENDAR DAYS after this summons and legal papers are served on you to file a written response at this court and have a copy served on the plaintiff. A letter or phone call will not protect you. Your written response must be in proper legal form if you want the court to hear your case. There may be a court form that you can use for your response. You can find these court forms and more information at the California Courts Online Self-Help Center (www.courtinfo.ca.gov/selfhelp), your county law library, or the courthouse nearest you. If you cannot pay the filing fee, ask the court clerk for a fee waiver form. If you do not file your response on time, you may lose the case by default, and your wages, money, and property may be taken without further warning from the court.

There are other legal requirements. You may want to call an attorney right away. If you do not know an attorney, you may want to call an attorney referral service. If you cannot afford an attorney, you may be eligible for free legal services from a nonprofit legal services program. You can locate these nonprofit groups at the California Legal Services Web site (www.lawhelpcalifornia.org), the California Courts Online Self-Help Center (www.courtinfo.ca.gov/selfhelp), or by contacting your local court or county bar association. **NOTE:** The court has a statutory lien for waived fees and costs on any settlement or arbitration award of \$10,000 or more in a civil case. The court's lien must be paid before the court will dismiss the case.

¡AVISO! Lo han demandado. Si no responde dentro de 30 días, la corte puede decidir en su contra sin escuchar su versión. Lea la información a continuación.

Tiene 30 DÍAS DE CALENDARIO después de que le entreguen esta citación y papeles legales para presentar una respuesta por escrito en esta corte y hacer que se entregue una copia al demandante. Una carta o una llamada telefónica no lo protegen. Su respuesta por escrito tiene que estar en formato legal correcto si desea que procesen su caso en la corte. Es posible que haya un formulario que usted pueda usar para su respuesta. Puede encontrar estos formularios de la corte y más información en el Centro de Ayuda de las Cortes de California (www.sucorte.ca.gov), en la biblioteca de leyes de su condado o en la corte que le quede más cerca. Si no puede pagar la cuota de presentación, pida al secretario de la corte que le dé un formulario de exención de pago de cuotas. Si no presenta su respuesta a tiempo, puede perder el caso por incumplimiento y la corte le podrá quitar su sueldo, dinero y bienes sin más advertencia.

Hay otros requisitos legales. Es recomendable que llame a un abogado inmediatamente. Si no conoce a un abogado, puede llamar a un servicio de remisión a abogados. Si no puede pagar a un abogado, es posible que cumpla con los requisitos para obtener servicios legales gratuitos de un programa de servicios legales sin fines de lucro. Puede encontrar estos grupos sin fines de lucro en el sitio web de California Legal Services, (www.lawhelpcalifornia.org), en el Centro de Ayuda de las Cortes de California, (www.sucorte.ca.gov) o poniéndose en contacto con la corte o el colegio de abogados locales. AVISO: Por ley, la corte tiene derecho a reclamar las cuotas y los costos exentos por imponer un gravamen sobre cualquier recuperación de \$10,000 o más de valor recibida mediante un acuerdo o una concesión de arbitraje en un caso de derecho civil. Tiene que pagar el gravamen de la corte antes de que la corte pueda desechar el caso.

The name and address of the court is:

*(El nombre y dirección de la corte es):*SUPERIOR COURT OF CALIFORNIA, COUNTY OF SAN JOAQUIN
180 E. Weber Avenue, Suite 200, Stockton, CA 95202CASE NUMBER
(Número)STK-cv-VIC -2020- 9707

The name, address, and telephone number of plaintiff's attorney, or plaintiff without an attorney, is:

(El nombre, la dirección y el número de teléfono del abogado del demandante, o del demandante que no tiene abogado, es):

Randy M. Hess (Bar # 88635)/Pamela A. Bower (Bar # 151701)

Fax No.: (408) 341-0250

HESS • BOWER • ADAMS-HESS, PC

Phone No.: (408) 341-0234

2105 S. Bascom Avenue, Suite 200, Campbell, CA 95008

JESSICA GAYO

DATE: NOV 19 2020

BRANDON E. RILEY

Clerk, by

, Deputy

(Fecha)

(Secretario)

(Adjunto)

*(For proof of service of this summons, use Proof of Service of Summons (form POS-010).)**(Para prueba de entrega de esta citación use el formulario Proof of Service of Summons, (POS-010).)***NOTICE TO THE PERSON SERVED:** You are served

1. as an individual defendant.
2. as the person sued under the fictitious name of (specify):

3. on behalf of (specify):

under: CCP 416.10 (corporation) CCP 416.60 (minor)
 CCP 416.20 (defunct corporation) CCP 416.70 (conservatee)
 CCP 416.40 (association or partnership) CCP 416.90 (authorized person)
 other (specify):

4. by personal delivery on (date):

SUPERIOR COURT OF CALIFORNIA

County of San Joaquin
180 E Weber Avenue
Stockton, CA 95202

NOTICE OF CASE ASSIGNMENT AND NOTICE OF HEARING

Case Number: STK-CV-UIC-2020-0009707

A Case Management Conference has been scheduled for your case as indicated below. A copy of this information must be provided with the complaint or petition, and with any cross-complaint that names a new party to the underlying action. Disregard hearing date if that date has expired.

Hearing: Case Management Conference	Date: 05/26/2021	Time: 8:45 AM Department: 10A
JUDGE	COURT LOCATION	PHONE Numbers:
THIS CASE HAS BEEN ASSIGNED TO JUDGE GEORGE J. ABDALLAH IN DEPARTMENT 10A FOR ALL PURPOSES, INCLUDING TRIAL.	Stockton	Stockton: 209-992-5693 Lodi: 209-992-5522

[X] ADR & Scheduling Information is available on court website @ sjcourts.org/self-help

1. You must:
 - a. **Serve** all named defendant's and file proofs of service on those defendants with the court Within 60 days of the filing of the complaint. (CRC 3.110)
 - b. **File and serve** a completed Case Management Conference Statement (use of JC form CM-110 is mandatory) at least 15 days before the Case Management Conference.
 - c. **Meet and Confer**, in person or by telephone, to consider each of the issues identified in CRC 3.727 no later than 30 calendar days before the date set for the Case Management Conference. (CRC 3.724)
 - d. **Collection cases** are managed pursuant to CRC 3.740.
2. As of May 4, 2020, all civil hearings scheduled in Departments 10A, 10B, 10C, 10D and 11B will be held remotely by telephone using the court's system until further notice. Requests to appear telephonically for civil hearings in other departments may be made by contacting the Clerks Office. For mandatory telephonic appearance information and instructions visit @ <https://www.sjcourts.org/how-to-appear-remotely-civil/>.
3. If this case was eFiled, the plaintiff/petitioner or their attorney must access their copy of this notice and the issued summons for service from the court's case management system at the following link: cms.sjcourts.org/fullcourtweb/start.do. Disregard hearing date if that date has expired.
4. **Courtesy Copies:** Courtesy copies are required for all Motions for Summary Judgment, Summary Adjudication and for all CEQA cases. Individual Judges/Departments have additional requirements for courtesy copies. Please review this information located on the public website @ <https://www.sjcourts.org/divisions/civil/>.

Visit our website @ www.sjcourts.org for more information regarding civil cases, local rules and forms.

Date: 11/20/2020

Jessica Cayo, Deputy Clerk

NOTICE OF CASE ASSIGNMENT AND NOTICE OF HEARING

POS-010

ATTORNEY OR PARTY WITHOUT ATTORNEY: Randy M. Hess, Esq. (SBN 88635) Adleson, Hess & Kelly 577 Salmar Ave., 2nd Fl Campbell, CA 95008 TELEPHONE NO.: (408) 341-0234 ATTORNEY FOR: Plaintiff	FOR COURT USE ONLY SUPERIOR COURT-STOCKTON 2021 JAN 19 PM 4:12 BRANDON E. RILEY, CLERK BY FREDY L HALE DEPUTY BY FAX
SUPERIOR COURT OF CALIFORNIA, COUNTY OF SAN JOAQUIN STREET ADDRESS: 180 E Weber Ave, Ste 200 MAILING ADDRESS: 222 E. Weber CITY AND ZIP CODE: Stockton, 95202 BRANCH NAME:	CASE NUMBER: STK CV UIC 2020 9707
PLAINTIFF: Golden Opportunity Investments LP DEFENDANT: Falls Lake National Insurance Company, et. al.	Ref. No. or File No.:
PROOF OF SERVICE OF SUMMONS	

1. At the time of service I was at least 18 years of age and not a party to this action.
2. I served copies of:
f. other (specify documents):
Summons; Complaint; Civil Case Sheet; Demand for Jury Trial and Notice of Deposit of Advance Jury Fees Notice of Case Assignment and Notice of Hearing
3. a. Party served:
Department Of Insurance On Behalf Of Falls Lake National Insurance Company

b. Person (other than the party in item 3a) served on behalf of an entity or as an authorized agent (and not a person under item 5b on whom substituted service was made):
Agent: Government Law Bureau / Authorized To Accept
4. Address where the party was served:
300 Capital Mall, Suite 1700, Sacramento, CA 95814
5. I served the party
b. by substituted service. On 1/15/2021 at 2:40 pm I left the documents listed in item 2 with or in the presence of:
Steve Doe (refused last name) / Apparently in Charge
Description: Age: 50, Sex: m, Race/Skin Color: asian, Height: 5'7", Weight: 135, Hair: black, Glasses: y

(1) (business) a person at least 18 years of age apparently in charge at the office or usual place of business of the person to be served. I informed him or her of the general nature of the papers.

(4) I thereafter mailed (by first-class, postage prepaid) copies of the documents to the person to be served at the place where copies were left (Code Civ. Proc., 415.20). I mailed the documents on 1/18/2021 from San Jose CA
6. The "Notice to the Person Served" (on the summons) was completed as follows:
d. On behalf of: Department Of Insurance On Behalf Of Falls Lake National Insurance Company under the following Code of Civil Procedure section:
416.10 (corporation)

PLAINTIFF: Golden Opportunity Investments LP DEFENDANT: Falls Lake National Insurance Company, et. al.	CASE NUMBER: STK CV UIC 2020 9707
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7. Person who served papers

a. Name: Stefan Fahrner
Firm: County Process Service, Inc.
b. Address: 31 E. Julian Street, San Jose, CA 95112
c. Telephone number: (408) 297-6070
d. The fee for the service was: \$130.00
e. I am:
(3) a registered California process server:
(i) employee
(ii) Registration No.: PS1676
(iii) County: Santa Clara County

8. I declare under penalty of perjury under the laws of the State of California that the foregoing is true and correct.

Date: 1/18/21

Stefan Fahrner

(NAME OF PERSON WHO SERVED PAPERS)



(SIGNATURE)